

## e-Statement Disclosure Agreement & Consent

By signing this agreement, you consent and agree that United Bank of Iowa may provide periodic account statements, including certain disclosures and notices, in electronic form and you understand the following:



1. Your statement will be delivered electronically as a password protected email attachment instead of as a paper statement. You will receive your e-Statement on approx. the same date your paper statement was mailed.
2. You have the right at any time, with a 10 day notice, to withdraw the electronic delivery of your statements and receive them by mail.
3. You have access to internet and a current version of Adobe Acrobat Reader. Adobe Acrobat is available as a free download from [www.adobe.com](http://www.adobe.com). If you have met these requirements and still cannot open your e-Statement, it is your responsibility to contact your internet provider or a computer support technician.
4. Your e-Statement can be sent to up to two email addresses. Each email address may have a different password or the password can be the same for both.
5. It is important that you receive your monthly statement; therefore an accurate email address is essential. It is your responsibility to notify United Bank of Iowa if the email address for this account changes.
6. If your e-Statement is returned as "undeliverable" we will mail a paper statement to your regular statement address. If this occurs, electronic delivery may be removed from your account(s) and a paper statement fee may apply. When you provide a valid email address, we will resume electronic delivery.
7. Regulations allow only 60 days (from the date an item clears your account) to return any unauthorized transactions, therefore it is crucial to review your e-Statement promptly.
8. You have the ability to print and/or archive these materials on your own computer. We strongly suggest that you take all necessary back-up considerations including printing a hard copy and keeping it in a safe and convenient location.
9. In addition to your e-Statement, you may obtain a paper copy of your statement by contacting United Bank of Iowa by telephone at 712-364-3393 or mail 501 2nd St, Ida Grove, Iowa 51445. There is a \$5 fee for each paper statement.
10. Research fees will apply for researching and resending multiple e-Statements.

---

**Upon receipt of this form, an email test file will be sent to you within 5-7 days. You will need to reply to the test email, sent from [estatement@unitedbk.com](mailto:estatement@unitedbk.com), to confirm your ability to receive an e-Statement. Failure to respond to the test email will result in a delay to your e-Statement and possible paper statement fee.**

---

We recommend memorizing your password, however, if you need to write it down, please keep it in a safe place.

PASSWORD: \_\_\_\_\_

# e-Statement Disclosure Agreement & Consent

By signing this agreement, you consent and agree that United Bank of Iowa may provide periodic account statements, including certain disclosures and notices, in electronic form.



Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_  
Email Address\*: \_\_\_\_\_ Password (required): \_\_\_\_\_  
(max 10 characters, case sensitive, NOT email password)

Checking and/or Savings Account Number(s):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Verification Question - Please answer **ALL** of the following:

- 1. What is the year, make and model of your first car? \_\_\_\_\_
- 2. What is the name of your favorite sports team? \_\_\_\_\_
- 3. What is your father's middle name? \_\_\_\_\_

Upon receipt of this form, an email test file will be sent to you within 5-7 days. **You will need to reply to the test email, sent from [estatement@unitedbk.com](mailto:estatement@unitedbk.com), to confirm your ability to receive an e-Statement.** Failure to respond to the test email will result in a delay to your e-Statement and possible paper statement fee.

\_\_\_\_\_  
Signature of Account Holder Date: \_\_\_\_\_

### EMAIL CONTACT AUTHORIZATION

**\*By providing us your email address, you authorize United Bank of Iowa to email you security, product and bank related information. If you do not want this service, check here.**

### OFFICE USE ONLY

Date request received: \_\_\_\_\_ Date information verified: \_\_\_\_\_ Employee: \_\_\_\_\_  
If online request, date called to confirm with verification question: \_\_\_\_\_ Cycle code: \_\_\_\_\_  
Date email test sent: \_\_\_\_\_ Date reply received: \_\_\_\_\_ Account type: \_\_\_\_\_  
Core Director FC 808 = Y: \_\_\_\_\_ Core Director CIF FC 197 = Y: \_\_\_\_\_ (N = if Email Contact Authorization box is checked) 01/2012