

Request for e-Statements

Please print this form, complete it and return to any United Bank of Iowa office.

By completing this request you are authorizing United Bank of Iowa to deliver statements of your account(s) electronically and agree and understand the following:

1. Your statement will be delivered electronically as a password protected e-mail attachment on approximately the same day of each month your paper statement was mailed.
2. You will no longer receive your statement through the US mail.
3. You have the right at any time, with a 10 day notice, to withdraw the electronic delivery of your account statements and again receive them by mail.
4. You have access to a computer with internet connectivity and Adobe Acrobat Reader version 5.0 or later. Adobe Acrobat is available as a free download from www.adobe.com. If you have met these requirements and still cannot open your e-Statement, it is your responsibility to contact your internet provider or a computer support technician to find a solution to the problem.
5. The time it takes to download your statement will depend on the size of your statement and the speed of your internet provider, so if you have a dial up connection it could take several minutes.
6. Your e-Statement can be sent to only one e-mail address.
7. It is important that you receive your monthly statement, therefore an accurate e-mail address is essential. It is your responsibility to notify United Bank of Iowa any time you should have a change in your e-mail address.
8. If your e-Statement is returned to us as "undeliverable" we will print and mail a paper statement to your regular statement address. If this occurs, electronic delivery may be removed from your account(s). When you provide us with a valid e-mail address, you can resume electronic delivery.
9. Regulations allow you and us only 60 days (from the date an item clears your account) to return any unauthorized transactions, therefore it is crucial to open and review your e-Statement promptly.
10. You have the ability to print and/or archive these materials on your own computer or printer. We strongly suggest that you take all necessary back-up considerations seriously including printing a hard copy and keeping it in a safe and convenient location.
11. In addition to your e-Statement, you may obtain a paper copy of your statement by contacting United Bank of Iowa by telephone at 712-364-3393 or mail at PO Box 111, Ida Grove, Iowa 51445. A fee of \$5.00 will be charged for each paper statement.

If you have more than one account statement you wish to receive electronically, please submit a single request for all your accounts.

Name: _____ Phone Number: _____

Address: _____ City, State, Zip: _____

E-mail Address: _____ Password: _____
(max. 8 characters, not case sensitive, avoid using email password)

Checking and/or Savings Account Number(s): _____

Verification Question – please answer one of the following:

1. What is the year, make and model of your first car? _____
2. What is the name of your favorite sports team? _____
3. What is your father's middle name? _____

Upon receipt of this form, United Bank of Iowa will enable your account(s) to receive electronic delivery of your monthly statements. Within 5-7 days, an e-mail test file will be sent to you. **You will need to send an e-mail reply to United Bank of Iowa to confirm your ability to receive an e-Statement.**

Signature of Account Holder Date: _____

OFFICE USE ONLY:

Date request received: _____ Date information verified: _____ Employee: _____

If on-line request, date called to confirm with verification question: _____ Cycle code: _____

Date e-mail test sent: _____ Date reply received: _____ Date 1st statement phone call: _____

519 screen—field code 446 = 1: _____